

Symantec Enterprise Vault Health Check

...from Creative Data

CLEAN BILL OF HEALTH

We'll look under the hood to make sure there are no problems lurking there. Ignoring them won't make them go away!

SMOOTH OPERATIONS

Resolve nagging open issues. Optimize your vault storage. Make sure Enterprise Vault is working well with cumulative Windows and Exchange patches. Get back to your "well oiled machine"!

PEACE OF MIND

Your email and documents are corporate assets. Rest easy knowing that Enterprise Vault is in top shape to manage them!



You already know the importance of email and other documents; they're corporate assets. Your users can't do their jobs if "the system" is down. And maybe your company is one of the many required by law to keep this information available and accessible. That's why you've invested in Enterprise Vault from Symantec.

You also know that no enterprise software will just "keep working" month after month with no attention. How many people do you have managing Exchange on a daily basis?

Now, when was the last time you paid any serious attention to your Enterprise Vault implementation?

- Identify and resolve existing or developing problems in your Enterprise Vault infrastructure
- Find out if Enterprise Vault is making optimal use of important server, network, and storage resources
- Make sure Enterprise Vault is configured to current best practices and is operating smoothly in your current environment
- Confirm that your disaster recovery plan won't just leave you holding the bag in a real disaster

We're here to help! Creative Data offers a comprehensive **Enterprise Vault Health Check** to help keep your Enterprise Vault system healthy and operating at peak efficiency.

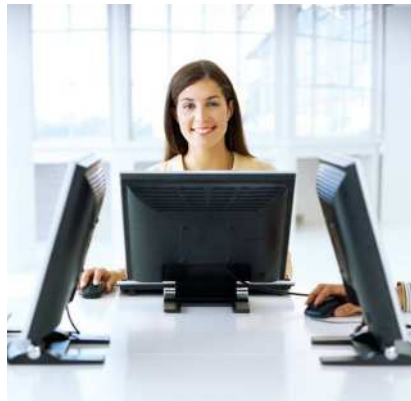
We'll dive in and make sure the infrastructure is installed and configured to current best practices. We'll make sure that EV storage is being managed optimally. We'll review your databases, check backup procedures, and review your disaster recovery plan.

In short, we'll do everything necessary to ensure that Enterprise Vault is running as smoothly as the day it was installed, and is ready to keep serving your users.



Creative Data
*business performance
management*

Health Check – Features and Benefits



EXPERT CONSULTANTS

Our consultants mean business. We'll understand your goals and deliver what you need. No excuses!

SYMANTEC CERTIFIED

We're serious about Enterprise Vault. We're Symantec Certified on all supported versions of Enterprise Vault

TURNKEY SOLUTIONS

We can work together, or you can just turn us loose. Either way you'll get a complete end-to-end archiving solution that's custom built to meet your needs

For more information on any of our products or services please visit us on the web at:
www.creativedata.com

We bring years of Enterprise Vault experience to every health check. When we're done, you can be sure that your installation will match current best practices. You'll know that storage is configured for maximum safety and efficiency. You'll see that EV services and tasks are configured optimally for your specific environment. You'll be confident that your EV databases are healthy and safe, and that your backup strategies are keeping you protected.

Our experience means that we've "been there, done that". Our recommendations and decisions are production-proven and in operation in data centers around the country. When we leave, you'll know more about Enterprise Vault than when we arrive!

The **Enterprise Vault Health Check** is available for the following releases of Enterprise Vault:

- Enterprise Vault v9.0
- Enterprise Vault v8.0
- Enterprise Vault v7.5 (also called Enterprise Vault 2007)
- Enterprise Vault v7.0
- Enterprise Vault v6.0

What to Expect

We'll design a 1 to 3 day health check appropriate for your Enterprise Vault environment. These are some typical activities:

- In-depth installation analysis. Review known issues, provide insight, and work to resolve as necessary
- Best-practice configuration of key infrastructure elements, including registry settings, message queuing, and task/service settings
- Review and configure key Enterprise Vault storage and archive settings, in particular index locations and vault store partitions
- Examine Enterprise Vault in the context of Windows updates and other patches (e.g. Exchange updates) to make sure there are no conflicts
- Review SQL Server databases, backup strategy, and disaster recovery plans, optimizing as necessary

Other Related Services:

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